

Students usage of Library in KIIT Deemed to be University, Bhubaneswar: A Case Study from the Students Point of View

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Abstract

KIIT Deemed to be University library provide excellent service to the users. This study is based on the use of library services of users. This is a survey type of study and the questionnaires were distributed among 1000 library users of the undergraduate. Everything is included during this survey regarding user services, Students frequency to come to the library, purpose of the visit to the library, important resources to use. In this library beside print material there are also available e-documents in huge number, various types of e-books, journals, magazines.

Keywords: User Study, User needs, KIIT Bhubaneswar, Information seeking behaviour.

1. Introduction

Libraries always guide the users for providing relevant materials for their users. University library has the biggest contribution for academic students for their study and make their future very well. This study unfolds the importance of library in a university life, and how the library helps the users for their study and future development. KIIT Deemed to be University is a vast university of odisha and so many students are studying there and there need is always seeking information that's why this university serves the better service for their students. This survey is about the students usage of library and it unfold the information seeking behaviour of the users.

A Brief History of KIIT Deemed to be University Library

KIIT Deemed to be University, Bhubaneswar, Odisha was established in 1992 by Dr. Achyuta Samanta. It has 28 schools under this university and serves more than 27,000 students in graduate, post-graduate and doctoral and various subjects. The university tie up with 140 leading institutions. It has a presence in over 50 countries, including USA,UK,Germany, Russia, Czech republic, Japan, South Korea and Kenya. This University has 23 campuses, 25 sq Km and a built up area of 12 million sq and 35000 capacity multi sport stadium.

2. Literature review

Gunasekera (2010) discussed that university library is very much conscious about the user service and they provide an excellent service to the user but it need to develop readers

ongoing situation of education. Use survey is the best way to know about the situation of their present condition of study. Ugwunwa Chinyere (2014) said that the education of user is an academic programme and it is the purpose to educate user education. According to him it is a huge challenge. Because maximum resources are not available in use so the users are facing much difficulties. According to Simmonds & Andaleeb (2001), We are living in an age of information explosion so in various reasons there is a question about the academic library that it is how much useful or not & that the same reason there is another question about library service. For answering various types of question survey of an academic library is the best way to find out the situation of the library. Rasul & Singh (2011) found in his research work that university libraries are very much helpful, & libraries are provide very important information. Wu & Yeh (2012) found that most of the students are interested in e-documents but they did not use it frequently due to the lack of awareness and infrastructure. There are many questions arising that are those documents are really useful or not. For knowing about those things questionnaire survey is very much important, because with this it come out the usage of e-documents and all these things.

3. Objectives

The objectives of the study were as follows:

1. To know about the use of library resources of library their level of study.
2. To know about the visit purpose, user satisfaction of the library.
3. Which kind of material is available for undergraduate students and without text book material which kind of reference books they use for their study.

4. Research methodology

This paper is totally based on survey method of using library resources of university. 1000 questionnaires were distributed to all over the university students and they were asked to answer about their attitude and use of library. The questions were about the use of library resources, visit of library by the students etc, after the survey it is noticed that most of the students use library resources for various purposes or collecting their required material

5. Data analysis and interpretation

5.1. Visits to the library

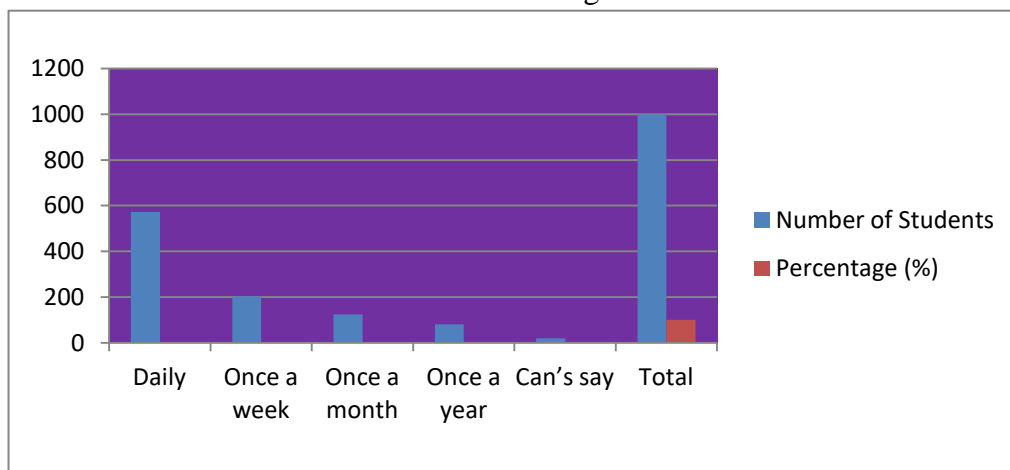
Students were asked to indicate how often they visit the Central Library and how they use the library. The findings are presented in Tables 1

Table – 1

Frequency	Number of Students (1000)	Percentage (%) (100)
Daily	572	57.2%
Once a Week	203	20.3%
Once a month	125	12.5%
Once a year	81	8.1%
Can't say	19	1.9%

The findings in Table 1 above reveal that 57.2% of the students do visit the library once a day regularly, 20.3% once a week, 12.5% once a month, 8.1% once a year, and 1.9% can't determine the frequency of their visit to the library. This suggests that more than half of the students of Central Library in KIIT deemed to be University visit the library once day, which is also shown in figure 1.

Figure 1



5.2. Purpose of visit to the library

Table – 2

Sl. No	Reasons	No. of Students (1000)	Percentage (%) (100)
1	Reading books	413	41.3%
2	Returning/borrowing	285	28.5%
3	Reference, borrowing, reading notes	83	8.3%
4	Reference Section	147	14.7%
5	Searching library catalogue (OPAC)	795	79.5%
6	Browsing materials through Internet	41	4.1%
7	For Photocopy	23	2.3%
8	Other	8	0.8%

Table 2 shows how the library is used by the students. The responses were arranged in chronological order. It is evident that majority 79.5% of the users were used library catalogue for get information about the availability of reading materials. The most common use of the library by students is for reading books, newspapers and periodicals this was indicated by 41.3%. It is followed by using the library for returning/borrowing books 28.5%, Using reference section books are 14.7%, Searching the library materials 4.1%, Making photocopies 2.3% and Other uses include borrowing journal issues and other materials are 0.8%. The findings indicate that the students of KIIT Central Library mainly use their library to read, borrow books, browsing materials through internet or make photocopies.

5.3. Importance of different information sources for learning

Table - 3

Rank	Information source	Percentage (%)
1	Reference Materials	68.45%
2	Text Books	92.07%
3	Supplementary Reading Materials	54.79%
4	Electronic Resources	78.13%
5	Scholarly Journals & Popular Magazines	72.11%
6	Internet Sources	90.46%

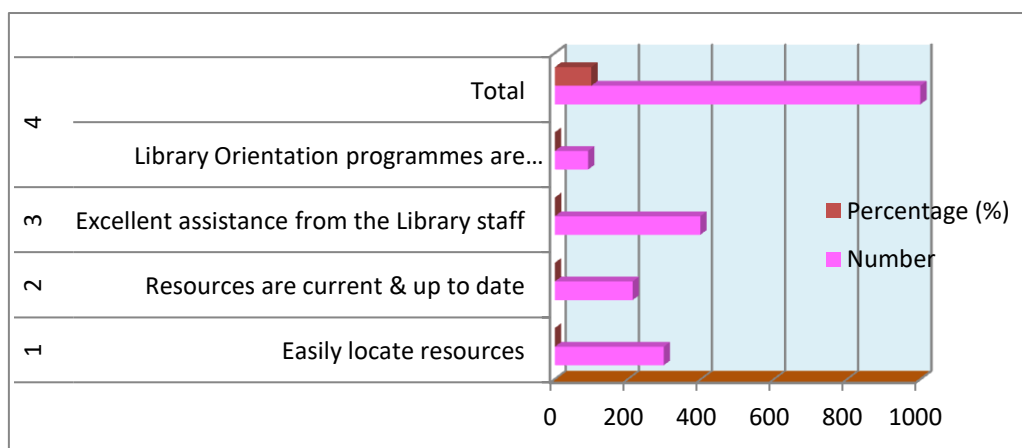
Table 3 shows how the users are learning from different sources, Information doesn't just "happen" or "exist" on its own. It is produced by people and then disseminated, either through traditional or non-traditional sources, so in the Central Library of KIIT deemed to be University give the path for learning the ways i.e. more than 90% students are learning from their text books and Internet sources, Similarly, from reference materials, Supplementary Reading Materials, Electronic Resources, Scholarly Journals & Popular Magazines and Sources from Colleagues are learning 68.45%, 54.79%, 78.13%, 72.11%, 75.42% respectively.

5.4. Users opinion on various attributes of the library

Table - 4

S.N.	Attributes	Number (1000)	Percentage (100)
1	Easily locate resources	298	29.80%
2	Resources are current & up to date	213	21.30%
3	Excellent assistance from the Library staff	398	39.80%
4	Library Orientation programmes are helpful	91	9.10%

Table 4 shows Users opinion on various attributes of the library, so that 29.8% users are locating resources easily, 21.3% of users are giving opinion about the current & up to date of library resources, 39.8% students are conveying their view that excellent assistance from the Library staffs. Only 9.1% students are giving opinion about the library orientation programmes are helpful.



5.5. Users satisfaction on library facilities

Table - 5

S.N.	Library Facility	Fully Satisfied	Partially Satisfied	Not Satisfied
1	Book Circulation Services	819 (81.9)	103 (10.3)	78 (7.8)
2	Round the Clock Reference Services	647 (64.7)	201 (20.1)	152 (15.2)
3	Journals/Magazines/Newspapers	766 (76.6)	188 (18.8)	46 (4.6)
4	Inter Library Loan	579 (57.9)	168 (16.8)	253 (25.3)
5	CAS/SDI	895 (89.5)	76 (7.6)	29 (2.9)
6	Web based Digital Library Services	835 (83.5)	112 (11.2)	53 (5.3)
	Internet/E-mail	923 (92.3)	77 (7.7)	Nil
8	Library Web Page	821 (82.1)	108 (10.8)	71 (7.1)
9	Staff Assistance	972 (97.2)	Nil	28 (2.8)
10	Library Hours	983 (98.3)	15 (1.5)	2 (0.2)
11	Photocopy Service	877 (87.7)	82 (8.2)	41 (4.1)

Table 5 reveals that More than 800 students were satisfied with the library services i.e. library collection, CAS/SDI, E-resources, Internet/E-mail, Staff Assistance, Opening and Closing Library Hours, Reprography Service, Library Web Page. This is evidenced by the percentage of students' satisfaction greater than their non-satisfaction with all the services except reference Services, periodicals, and ILL, where the reverse is the case.

5.6. Availability of reading materials

Table - 6

S.N.	Frequency	Percentage (%)
1	Always	92.32%
2	Sometimes	72.93%
3	I don't usually find them	37.25%
4	Never	23.74%

The Central Library of KIIT Deemed to be University has successfully built up a comprehensive collection of over 6, 83,616 books covering different branches of knowledge. Besides, there are also more than 1, 27,541 books available in electronic form covering varied subjects for the users. The students are always using the reading materials up to 92.32% of the total library's materials, but sometime they are using 72.93%.

6. Major Findings

After the analyzing the received questionnaires as represented in the tables, followings are the major findings:

- Majority of the respondents visited library daily.
- Majority of the users used library catalogue to know about the availability of reading materials.
- Majority of the users visited library for reading books.

- University gives the path for learning the ways. It was noted that more than 90% students were learning from their text books and Internet sources.
- Majority of the users replied that excellent assistance provided by the library staff.
- Considering the level of satisfaction, it has been noticed that majority of the users were highly satisfied with the services of library available for them.
- Majority of the respondents stated the availability of books were good.

7. Conclusion

The study unfold that most of the students of this university is using library for their study purposes and quality of available resources is very much high level. The university take the responsibility to broaden the library so it's natural to establish a good study oriented environment within KIIT University. We are living in an age of information explosion, so if the right documents are not reached to the right person it's a very much shameful condition for this service but the whole university library give a very much better quality service for their students for better improvement of future generation.

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